

### System Access Request

Key benefits of System Access Request in the Application Cockpit:

- ✓ Automatic Role assignment upon approval from Role owner/Business owner
- ✓ Faster approval process which reduces considerable amount of time and improves productivity
- ✓ Self password reset / unlock user
- ✓ Role-Maintenance & Role-Comparison
- ✓ Role assignment based on User Type
- ✓ Role assignment across system landscape (DEV, QA and PRD systems)
- ✓ Tight Security but quick access



#### Application Cockpit

- Single-point of entry for all IT and business users
- Readymade solution
- Building on ITIL and SAP best practices
- Additional functionality addressing – IT release and operations
- Addresses Management Pain Points
- Driver for lower cost, better control and higher quality

#### Application Cockpit Modules

- Change Request Management / Standard Changes
- Transport Request Management
- Incident Management
- Test & Quality Management
- Quality Gate Tool
- System Access Request
- Estimation & Resource Planning
- Document Management
- System Monitoring

Application Cockpit vs Standard SolMan	Application Cockpit	Standard SolMan
Users can unlock/reset their passwords directly from Application Cockpit	Yes	No
Roles are assigned automatically for Pre-approved roles without human intervention	Yes	No
Access to all the PFCG roles across system landscape via one single screen	Yes	No
All users in an organization can request for access to SAP Systems via Web	Yes	No

ImpleVista is an innovative and dynamic Management and IT Consulting Company. We provide services and solutions to companies in Northern Europe within all industries. We are specialized in optimizing ALM processes using Application Cockpit in SAP Solution Manager, EA/SOA and ITIL best practices.

ImpleVista’s System Access Request (SAR) helps IT service providers professionalize their interactions with internal customers. It provides experience for requesting authorized combinations of access to SAP systems and authorizations. It provides the business user with an intuitive self-service, single-point of contact interface to not only make these requests, but also retain visibility of the end-to-end process, from submittal, authorization, through fulfillment. For the business, it minimizes cost and latency of service provision by orchestrating fulfillment tasks that often span multiple systems and/or parties. It also provides the performance metrics which can help drive.

The SAR approval capability constructs a workflow routing on request submission to ensure that every request is appropriately authorized and recorded as such. Support for

workflows along with individual and group approval stages ensures requests are signed off in the most efficient and timely manner. Requests can be made available for further editing and to force the capture of additional data required for fulfillment.

**Benefits**

- Better Governance
- High level of Standardization and quality
- SAP changes connected to transports and documentation
- No risk in transport dependencies
- Clear structure of CRs and implementation processes
- Allow teams to focus on planned and agreed tasks
- Improved communication and visibility

**Key Features**

- Role approval process is automated.
- Role assignment based upon user type maintained for specific satellite systems.
- Interactive process through registering communication between role requestor and approver.
- Web enabled solution allowing users to raise requests for creation for roles.
- Segregation between the roles made accessible for user and not relevant ones.
- Roles comparison and request.

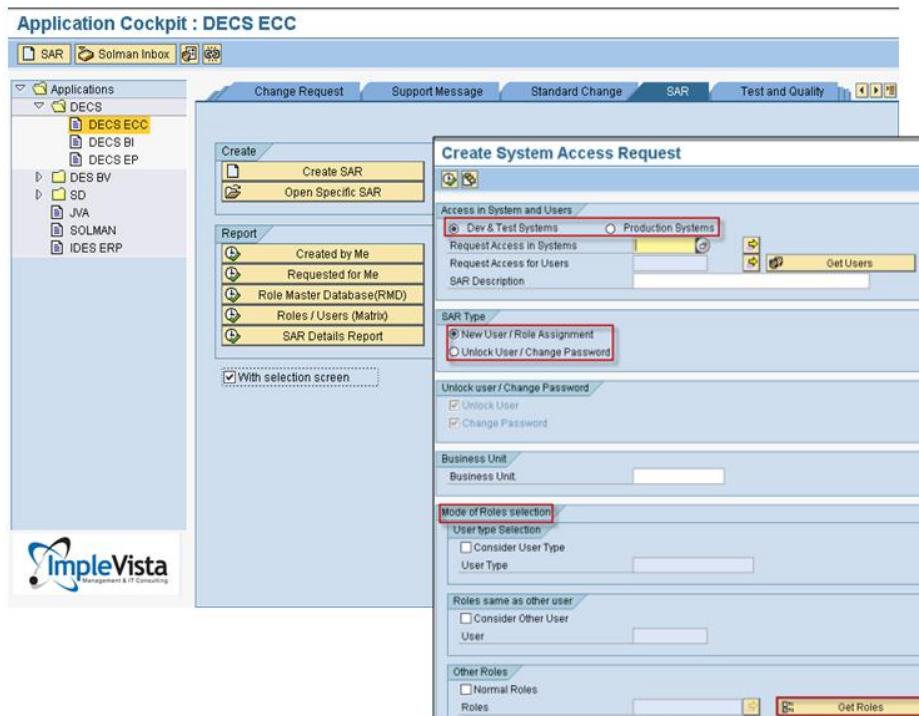
**Key Benefits**

- Increases efficiency and reduces the time.
- Ease of selection for combination of role selection for the user.
- Enhanced security and ability to track back all request and communication for the need of role(s).
- User friendly interface especially for non frequent SAP users.
- User only gets option to select the relevant roles.
- Roles can be compared with other user allowing same level of authorization and ease of roles selection.

**"Why ImpleVista Application Cockpit?"**

- Improved User Experience
- Built around the standard SAP Solution Manager module
- Central Place for accessing all relevant SAP development and governance tools
- No need for extra tools for supporting the human processes
- Great interaction and mutual understanding from the first day
- Showed they could provide feedback, and challenge our initial ideas"

Blanca Lanaspá  
SAP Project Manager  
Novozymes A/S, NZIT



**ImpleVista | Management & IT Consulting**

Address : Vodroffsvej 7, DK-1900 Frederiksberg C  
Company : +45 31 66 66 60 | Fax : +45 31 66 66 69  
Email: [info@implevista.com](mailto:info@implevista.com) Web: [www.implevista.com](http://www.implevista.com)